



“FITPerks” Program FAQ

What are "FITPerks"?

This is our way of showing customer appreciation. You'll earn “FITPerks” for activities on our site, like orders and referrals. You can use them at www.themedicalzone.com for discounts off purchases. The more “FITPerks” you collect the more you save.

Who can join?

Anyone with an OccFit account is automatically enrolled.

How do I redeem my points?

Once your OccFit Solutions order is moved to the shipping department, you will receive an email with your unique "gift card code". At checkout, add the gift card code to the discount box. The amount will go towards the remaining balance due.

Is there a limit to the number of “FITPerks” I can earn?

No. Go ahead and earn as many as you can within a 14 month period.

What do the “approved” and “canceled” statuses mean?

Approved – These "FITPerks" can be redeemed immediately.

Canceled – These "FITPerks" will be removed from your account. This will occur if you cancel a purchase or return items without an exchange.

What happens if a friend I refer cancels or returns their order?

The “FITPerks” will be removed from your account.

Why did my account balance go down?

- 1 - You, or someone you referred, canceled or returned a purchase.
- 2 - The shipping cost for product exchanges were paid by “FITPerks” balance.

Is there a minimum order amount required to use “FITPerks”?

No, you can order whatever you would like on site. Shipping rules apply.

OccFit Solutions – FITPerks Program Point System

1 Point = \$1.00

OccFit Order:

6 Points for every product received. (EXAMPLE - 8 pair of compression, 1 pair orthotics, 1 knee brace = 10 points = \$60.00)

- 8 pair compression – 48 points
- 6 pair compression – 36 points
- 4 pair compression – 24 points
- 2 pair compression – 12 points
- 1 pair orthotics – 6 points
- Each Brace – 6 points

Birthday Points = 20 points

Refer a Friend = 15 points